## 2022 Aetna Medicare Advantage Plan Information

Thank you for your interest in applying for the Aetna Medicare Advantage plan. Below are links to the items which are part of the Enrollment Packet you would receive if we were to mail it to you. Please take note and make sure to review the information. You will be receiving an "Enrollment Verification Call" from Amerigroup within 7 days of the application receipt.

#### Enrollment Packet – click links below to download and save documents

Star Rating: HMO / PPO

Application Download: <u>Sound HMO</u> / <u>Sound PPO</u> / <u>Spokane</u> / <u>SW Washington</u>

Summary of Benefits: Choice 127 / Eagle 330 / Elite 006 / Elite 007 / Elite 009 / Platinum Plus 004 / Prime 008 /

Select 128 / Value 001 / Value 005 / Value Plus 003

Provider Search
Pharmacy Search

<u>Formulary</u>

#### Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15<sup>th</sup> to December 7<sup>th</sup>. This will give you a January 1<sup>st</sup> effective date for your new plan.

## Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15<sup>th</sup> and December 7<sup>th</sup>. *If they are signed prior to October 15<sup>th</sup> they will be returned to you with a new application.* If they are received after December 7<sup>th</sup>, you will not be able to change plans until the next AEP for January of the following year.

#### Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to the company. You may fax, upload, email or mail your application in to CDA Insurance:

**CDA Insurance LLC** 

PO Box 26540 Eugene, Oregon 97402 Fax: 1.541.284.2994 or 888.632.5470

Secure File Upload: <u>Click here</u> Email: cs@cda-insurance.com

If you should have any questions on the application, please call a licensed insurance agent at 1.800.884.2343 or 1.541.434.9613. Our website: https://medicare-washington.com

Y0062\_MULTIPLAN\_CDA INSURANCE Washington 2022 (Pending)

## Confirm your enrollment period



Typically, you may enroll in a Medicare Advantage Plan during the Annual Enrollment Period (AEP) from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

**Read the following statements carefully and check the box if the statement applies to you.** By checking a box you certify that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

Prospective member name	Medicare number
Reason for Annual Enrollment Period Eligibility  I am enrolling between 10/15/21 – 12/7/21 during the current Annual Enrollment Period.	Reasons for Initial Enrollment Period Eligibility  I am new to Medicare.  I previously had Medicare but am now turning 65.
Reasons for Special Enrollment Period Eligibility  I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).  I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on/(date).  I recently was released from incarceration. I was released on/(date).  I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on/(date).  I recently obtained lawful presence status in the United States. I got this status on//(date).  I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on/(date).  I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on/(date).  I have both Medicare and Medicaid, (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.  I recently left a PACE program on//(date).	□ I am moving into, live in, or recently moved out of, a long-term care facility (for example, a nursing home). I moved/will move into/out of the facility on/(date). □ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on/(date). □ I will leave or left my employer or union coverage on/(date). □ I belong to a pharmacy assistance program provided by my state. □ My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan. □ I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on/(date). □ I was enrolled in a Special Needs Plan (SNP), but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on/(date). □ I was affected by an emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA) or by a Federal, state or local government entity. One of the other statements here applied to me, but I was unable to make my enrollment request because of the natural disaster.

If none of these statements apply to you, call us at 1-833-859-6031 (TTY: 711) to see if you can enroll. We're here 8 AM to 8 PM, seven days a week, from October 1 to March 31 and 8 AM to 8 PM, Monday through Friday, from April 1 to September 30.

# **Enrollment Request Form**

Agent/Pr	oducer/Broker	Use Only:
Agent/pro	ducer/broker name:	Tiffany Jackson
NPN #:	14254716	-

To Enroll in an Aetna Medicare Plan, Please Provide the Following Information:

	Section 1: Choos	se your p	lan		
Check the plan you want to enro	oll in.				
☐ Aetna Medicare Value Plan (HM	MO-POS) (H3748-001)			:	<b>\$0.00</b> per month
<ul> <li>Aetna Medicare Elite Plan (HM</li> </ul>	O-POS) (H3748-007)			;	<b>\$0.00</b> per month
Proposed Effective Date of Cove Effective dates are based on the elements Medicaid Services' regulations. Un (SEP), your effective date will be Jawill be honored.	nrollment period you' less you are new to M nuary 1. Aetna canno	edicare or t guarantee	are eligible for a e the effective d	a Specia	l Election Period
	Section 2: Your		ion		
Last name	First nar	ne		Midd	le initial
Birth date/////////	Y Y Y	Sex	Primary phone number () Secondary phone number		
Email address			()	<u></u>	<del></del>
Permanent residence street add	dress (a PO Box is no	t allowed)			
Apt./Suite/Unit (please specify)					
City		County		State	ZIP Code
Mailing address (only if different	' '	t residence <b>City</b>	street address)		ZIP Code
	Section 3: Tell us	your pro	vider		
For HMO plans: Write in the nam (PCP) below. If you don't, we may r provider directory at <b>AetnaMedic</b> provider information or a network	not pay for your care a are.com/findprovide	and may as	ssign a PCP to yo	u. Visit	our online
Write the full name of your PCP		Are you  ☐ Yes	<b>a current pat</b> □ No	ient?	
Provider ID (located in the provi	der directory)				
Primary Care ID (located in the p	provider directory)				

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# Section 4: Provide your Medicare insurance information

Medicare Nu	uml	ber:
Is Entitled To: HOSPITAL (Part A) MEDICAL (Part B)		Effective Date:
		ert A)/
		rt B)/
You must hav	ve N	Medicare Part A and Part B to join a Medicare Advantage plan.
		Section 5: Answer these important questions
□Yes □No		Will you have other prescription drug coverage in addition to Aetna Medicare?  Some individuals may have other drug coverage, including other private insurance, TRICARE, Federal employee health benefits coverage, VA benefits, or state pharmaceutical assistance programs.  If "Yes," please list your other coverage and your identification (ID) number(s) for this coverage:  Name of other coverage:  ID # for this coverage:  Group # for this coverage:
□ Yes □ No		Are you a resident in a long-term care facility, such as a nursing home?  If "Yes," fill in the information below:
		Name of facility:Phone number: () Address:
☐ Yes ☐ No		<b>Are you enrolled in your state's Medicaid program?</b> If "Yes," write in your Medicaid number:
□Yes □No		Have you had creditable coverage since you became eligible for Medicare prescription drug coverage? Creditable coverage is prescription drug coverage that is at least as good as Medicare prescription drug coverage.  If "Yes," my coverage started on/

## Section 6: Plan premium and/or late enrollment penalty (LEP) payment

Let us know how you want to pay your plan premium (and any late enrollment penalty) each month. Please select an option even if your plan has a \$0 premium. If you don't select a payment option, we'll automatically send you an invoice each month. Check a box below.

 $\square$  I want to pay from my bank account - Electronic Funds Transfer (EFT). With this option:

- You won't need to remember to send in a check each month.
- The money is automatically taken from your account on the 10th of each month (or the following business day).
- We will withdraw the total amount due on your account. This includes your current monthly premium payment, as well as any past due payments at the time of the monthly draft.

Plance complete the following:

Please complete the following.
Account holder name:
(Print the name as it appears on the account to be debited.)
Bank name:
ROUTING NUMBER ACCOUNT NUMBER Account type:  Checking Savings
Signature of account holder: (if different than enrollee)
I agree that this authorization will remain in effect until I provide written notification terminating this service.
I want to pay from my Social Security Administration (SSA) or Railroad Retirement Board (RRB) check. (This option can't be selected for \$0 premium plans without an LEP.)  I get monthly benefits from: Social Security RRB  With this option:
• It can take several months for this option to go into effect after the SSA or RRB approves your request. The first deduction may include all the premiums you owe from when your enrollment starts to the point when we begin taking them out of your check.

- starts to the point when we begin taking them out of your check.
- SSA or the RRB determines the date this goes into effect. You need to pay your premium directly to us for any months the SSA or RRB doesn't cover.
- Sometimes we're notified that SSA or the RRB did not approve your request. If this happens, you'll likely have to connect with the SSA or the RRB to resolve.
- If Social Security or the RRB does not approve your request, we'll send you an invoice to pay your monthly premium.

☐ I want to pay by invoice. With this option:

- You can mail us a check with your payment slip each month.
- You can go online and pay by credit card.
- You can bring your invoice to any retail CVS Pharmacy® and pay with cash, credit card, or debit card. (Note: This service is not available at CVS Pharmacy Target® or Schnucks Pharmacy locations.)

Continued

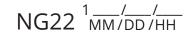
## Section 6: Plan premium and/or late enrollment penalty (LEP) payment (continued)

#### Additional notes about payment and options:

- Social Security will contact you if you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D IRMAA). You'll have to pay this extra amount as well as your plan premium. You will either have the amount withheld from your Social Security or RRB benefit check, or be billed directly by Medicare or the RRB. **Do not send your Part D IRMAA payment to us.**
- Written EFT terminations must be received before the 1st of the month of the EFT transaction. EFT transactions will occur on the 10th of the month in the amount of the balance due.
- If you owe a late enrollment penalty, you can pay the penalty by EFT, mail or have it taken out of your Social Security or Railroad Retirement Board (RRB) benefit check.
- If your income is limited, you may qualify for the Extra Help program to pay for your prescriptions. If you're eligible, Medicare could pay 75 percent or more of your drug costs, including monthly prescription drug premiums, annual deductibles, and co-insurance. Also, you won't be subject to the coverage gap or a late enrollment penalty. Medicare could pay all or part of your plan premium. If Medicare only pays part of the premium for your prescription drug plan, we will bill you for the remaining amount. For more information, contact your local Social Security office or call Social Security at 1-800-772-1213 (TTY: 1-800-325-0778), or go to www.socialsecurity.gov/prescriptionhelp.

# Section 7: Read this important information (STOP)

If you currently have health coverage from an employer or union, joining Aetna Medicare could affect your employer or union health benefits. You could lose your employer or union health coverage if you join Aetna Medicare. Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there isn't any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.



## Section 8: Read and sign below

## By completing this enrollment application, I agree to the following:

Aetna Medicare is a Medicare Advantage plan and has a contract with the Federal government. I will need to keep my Medicare Parts A and B, and continue to pay my Part B premium. I can only be in one Medicare Advantage plan at a time, and I understand that my enrollment in this plan will automatically end my enrollment in another Medicare health plan or prescription drug plan. It is my responsibility to inform you of any prescription drug coverage that I have or may get in the future. **For MA-only plans**: I understand that if I don't have Medicare prescription drug coverage, or creditable prescription drug coverage (as good as Medicare's), I may have to pay a late enrollment penalty if I enroll in Medicare prescription drug coverage in the future. Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes only at certain times of the year when an enrollment period is available (Example: October 15 – December 7 of every year), or under certain special circumstances.

Aetna Medicare serves a specific service area. If I move out of the area that Aetna Medicare serves, I need to notify the plan so I can disenroll and find a new plan in my new area. Once I am a member of Aetna Medicare, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from Aetna Medicare when I get it to know which rules I must follow to get coverage with this Medicare Advantage plan.

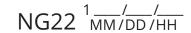
**For HMO plans:** I understand that beginning on the date my Aetna Medicare coverage begins, I must get all of my health care from Aetna Medicare network providers, except for emergency or urgently-needed services or out-of-area dialysis services.

**For PPO plans:** I understand that beginning on the date my Aetna Medicare coverage begins, using services in-network can cost less than using services out-of-network, except for emergency or urgently needed services or out-of-area dialysis services. If medically necessary, Aetna Medicare provides refunds for all covered benefits, even if I get services out of network. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Services authorized by Aetna Medicare and other services contained in my Aetna Medicare Evidence of Coverage document (also known as a member contract or subscriber agreement) will be covered. **Without authorization**, **NEITHER MEDICARE NOR AETNA MEDICARE WILL PAY FOR THE SERVICES.** I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with Aetna Medicare, he/she may be paid based on my enrollment in Aetna Medicare.

I must keep both Hospital (Part A) and Medical (Part B) to stay in Aetna Medicare. By joining this Medicare Advantage plan, I acknowledge that Aetna Medicare will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below).

Continued



## Section 8: Read and sign below (continued)

#### PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan. I understand that people with Medicare are generally not covered under Medicare while out of the country, except for limited coverage near the U.S. Border.

I understand that when my Aetna Medicare coverage begins, I must get all of my medical and prescription drug benefits from Aetna Medicare. Benefits and services provided by Aetna Medicare and contained in my Aetna Medicare "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Aetna Medicare will pay for benefits or services that are not covered.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that:

- 1) this person is authorized under State law to complete this enrollment and
- 2) documentation of this authority is available upon request from Medicare.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. Plan features and availability may vary by service area.

Signature	Today's date//
If you're an authorized representative h provide the following information.	nelping someone fill out this form, you must sign above and
Name	Address
Phone number (	Relationship to enrollee
Indicate your preferred spoken langu	uage (if not English): 🗌 Spanish Other
Indicate your preferred written lang	uage (if not English): 🗆 Spanish Other
	guage or accessible format (e.g., large print or braille), contact us at M, seven days a week, from October 1 to March 31 and 8 AM to 8 1 to September 30.

NG22 <sup>1</sup>MM/DD/HH



# Section 9: AGENT USE ONLY Agent/producer/broker/representative must complete this section



Applicant's name

following information and submit it with the completed application.
Was the Scope of Appointment (SOA) completed? (The SOA must be agreed to by the Medicare beneficiary prior to any personal individual marketing appointment.) $\square$ Yes $\square$ No
If "No," why not?
Was the SOA captured electronically or by telephone? ☐ Yes ☐ No
If "Yes," please provide the confirmation/ID number:
Attach the SOA or indicate why it's not available:
Agent/producer/broker/employed sales representative information
Name of agent/producer/broker/sales rep: Tiffany Jackson
Phone number: 541-434-9613 National Producer Number (NPN): 14254716
Check box if application received at a retail kiosk.
NOTE: If the agent/producer/broker/employed sales representative takes receipt of this application, a signature and date are <u>REQUIRED</u> below. Your signature indicates you understand that this application must be submitted within two calendar days of this date.
Signature of agent/producer/broker/sales rep:
Date agent received the Individual Enrollment Request Form:
Agent/producer/broker/employed sales representative: Copy and keep this completed form for your records. The completed election period checklist on page 1 must be included with the form.
Fax or mail the completed form to:  Aetna Medicare  PO Box 7405  London, KY 40742

Fax: 1-866-756-5514